## Saturation/Gridlock Disaster Plan Grid MDPH December 2002

	Baseline Activity	Stage I	Stage II	Stage III
Triggers		<ul> <li>Multiple contiguous hospitals are saturated, on diversion or requesting diversion at same time, and</li> <li>the EMS Regional Director believes public safety is in jeopardy</li> </ul>	Stage I conditions persist or worsen or expand geographically despite stage I interventions, and     the EMS Regional Director believes public safety remains jeopardized	Multiple contiguous regions/geographies in gridlock and situation deteriorating despite implementation of Stage II interventions     DPH Commissioner determines implementation based on risk to public safety
EMS Region:	Develop and establish Regional Protocols, Work to assure that Uniform rules/definitions are followed	<ul> <li>Cancel diversion or implement preapproved rotational plans;</li> <li>Advise DPH of need for stage 1 activation</li> <li>Assess delays in offloading ambulances; # patients boarding in EDs, and capacity in area hospitals</li> </ul>	Advise DPH of need for stage 2 activation     Assess regional capacity alternatives	<ul> <li>Provide support to DPH</li> <li>Act ivate disaster plans in affected regions</li> </ul>
DPH	<ul> <li>Define Capacity Needs, Collect data, and monitor trends</li> <li>Develop policies for disaster conditions including use of alternative plant/staff/resources</li> <li>Clarify acceptable practices (e.g.,EMTALA)</li> <li>Develop media/public communication plan</li> </ul>	<ul> <li>Decide on Stage 1 Activation</li> <li>Notify affected hospitals and provider services</li> <li>Determine any additional data requirements</li> <li>Activate media/public communication plan</li> </ul>	Decide on Stage II Activation     Notify affected hospitals and provider services     Allow use of TCU/corridor/other beds/space for inpatients     Perform statewide capacity analysis and notify hospitals of any available inpatient beds     Plan for use of alternative sites/staff     Activate media/public communication plan	Request the Governor to declare "state of emergency" or other state/federal action     Authorize use of alternate sites/staff     Activate media/public communication plan
Hospitals	Use Best practices Follow uniform rules/definitions Track Occupancy/ED Data Leadership focus on Optimizing Patient Flow throughout the hospital Develop and test "code help" and internal disaster plan and Use internet communication system Participate in the development of a community disaster plan	<ul> <li>All hospitals will provide bed availability data as requested by EMS regions or DPH</li> <li>Saturated hospitals will treat and transfer all appropriate patients and implement "code help"</li> </ul>	Saturated hospitals will activate relevant components of internal disaster plans and cancel scheduled non-emergent surgeries/ admits     Other affected hospitals will respond to DPH requests	Implement local community disaster plans

<sup>&</sup>quot;Code Help" = internal hospital policy to redeploy hospital staff and resources with a goal of moving all admitted patients out of the ED within thirty minutes